

Cluvo Terms of Service

Effective Date: [August 10th, 2025]

These Terms of Service (“Terms”) govern your access to and use of Cluvo’s website, web application, integrations, and related services (collectively, the “Services”), provided by Cluvo, Inc. (“Cluvo,” “we,” “our,” or “us”). By accessing or using our Services, you agree to be bound by these Terms. If you do not agree, do not use our Services.

1. Eligibility

You must be at least 18 years old to use the Services. By using the Services, you represent that you meet this requirement.

2. Accounts

To access certain features, you must create an account. You agree to:

- Provide accurate, current, and complete information
- Maintain the confidentiality of your account credentials
- Notify us immediately of unauthorized use of your account

You are responsible for all activities under your account.

3. Use of Services

You may use the Services only for lawful purposes and in accordance with these Terms. You agree not to:

- Use the Services in violation of any applicable law or regulation
- Interfere with or disrupt the Services or servers/networks connected to the Services
- Attempt to gain unauthorized access to any part of the Services

4. Third-Party Integrations

Some features of the Services integrate with third-party platforms such as Zoom, HubSpot, Slack, Firebase, and PineCone AI. Your use of those integrations is subject to the respective third-party terms and privacy policies. Cluvo is not responsible for any third-party services.

5. Intellectual Property

All content, features, and functionality in the Services, including text, graphics, logos, software, and trademarks, are owned by or licensed to Cluvo and are protected by intellectual property laws. You may not copy, modify, distribute, or create derivative works without our prior written consent.

6. Fees and Payment

If you purchase a paid subscription, you agree to pay all applicable fees as described at the time of purchase. Unless otherwise stated, fees are non-refundable. We may change our pricing with prior notice.

7. Termination

We may suspend or terminate your account and access to the Services if you violate these Terms or engage in conduct harmful to the Services or other users. You may also terminate your account at any time by contacting us.

8. Disclaimers

The Services are provided “as is” without warranties of any kind, express or implied, including, but not limited to, warranties of merchantability, fitness for a particular purpose, and non-infringement. We do not guarantee that the Services will be uninterrupted, error-free, or secure.

9. Limitation of Liability

To the fullest extent permitted by law, Cluvo will not be liable for any indirect, incidental, special, consequential, or punitive damages, or for loss of profits, revenue, data, or use, arising out of or in connection with your use of the Services.

10. Changes to These Terms

We may update these Terms from time to time. Changes will be effective upon posting to our website. Your continued use of the Services after changes are posted constitutes your acceptance of the updated Terms.

11. Governing Law

These Terms are governed by the laws of the State of [Your State], without regard to its conflict of law provisions.

12. Contact Us

If you have questions about these Terms, contact us at:

Cluvo, Inc.

Email: sales@cluvo.io

Website: <https://cluvo.ai>